

# The Royal United Hospital

The Royal United Hospital is a major acute-care hospital in the Weston suburb of Bath, England, which lies approximately 1.5 miles west of the city centre.



**Location:** Bath



**Client:** The Royal United Hospital

**Sector:** Healthcare

**Product:** HydroTap UltraCare



## The brief

The Medical Assessment Unit (MAU Ward) was having continuous issues with its old countertop water boiler. Due to excessive scale damage it was repeatedly out-of-use and the taste of the water it dispensed was increasingly unpleasant. Kevin Ferguson, Assistant Practitioner on the ward, was on the look-out for an alternative drinking water solution.

## The solution

Already an established and happy customer for many years, Zip was able to answer the MAU ward's unique needs with a brand new product offering. The MAU ward was one of the first sites in the UK to install the HydroTap UltraCare in March 2022, which delivers pure-tasting, instant filtered water - both boiling and chilled - with four barriers to provide the strongest protection against waterborne bacteria and viruses, such as legionella. Its built-in UV-C module disinfects water as it is dispensed and the carbon-free taste filtration maintains existing levels of chlorine while removing sediment and cysts over 0.2 micron. On top of this, SteriTouch is embedded within key components of the water path which reduces bacteria levels by 99.99%.

## The results

“Patients in hospital settings are more vulnerable to infections, so knowing that you are using a drinking water system that is providing an extra safeguard brings both staff and patients often much needed peace of mind, especially to those who are immunocompromised.”

Kevin Ferguson, Assistant Practitioner

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